

Choosing a Healthcare Provider

What are my options?

To find out what clinics and providers are approved by your insurance company, you can call Member Services, or look it up on your insurance website.

Where can I find more information about each option?

List websites and places to call.

Factors to Consider When Choosing a Healthcare Provider

The Healthcare Provider

The Clinic

<p>1. What is the provider's:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Certification: _____ <input type="checkbox"/> Experience: _____ <p>2. Am I comfortable talking to this provider?</p> <p>3. Does the provider listen to me and respect my decisions?</p> <p>4. Are my questions answered well?</p> <p>5. How are treatment decisions made?</p> <p>6. Do I feel the provider is competent in performing procedures and recommending treatment?</p> <p>7. What is the provider's knowledge and experience with complementary therapies?</p>	<p>1. What is the expertise of the clinic staff?</p> <p>2. What other healthcare providers are employed by the clinic?</p> <p>3. If my primary care doctor is not available, who would I see?</p> <p>4. How long does it take to get an appointment for urgent care and for a physical?</p> <p>5. If I have questions and call the clinic, who answers the questions?</p> <p>6. What are the clinic hours?</p>
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The Hospital

1. At what hospital(s) does this provider have privileges?

2. How does this hospital rate on the following criteria?

- Patient satisfaction

- Specialties

- Amount of experience with specific procedures (indicate which one)

- Safety reports

- Quality indicators

- Cost

- Nurse-to-patient ratio

- History of infection outbreak

- Integrative therapies offered

My provider choice is: